

## Over-the-Counter (OTC) Items

Use this form to submit for reimbursement of eligible OTC medical care expenses.

Employer/Company Name		Department/Division		Health Plans Member ID# and/or Employee SSN	
Employee Last Name		First Name (Subscriber)		MI	Date of Birth
Mailing Address		City		ST	ZIP Code
Email Address		Primary Phone#		Alternate Phone#	

### Instructions

Flexible Spending Account funds cannot be used to purchase OTC medicines and drugs unless the medicine or drug is prescribed with a written order from a medical doctor or other individual who is legally authorized to issue prescriptions, as defined by each state. However, insulin remains a covered expense, with or without a prescription.

For reimbursable OTC expenses, please attach a copy of the original prescription issued by your medical care provider, and a copy of the receipt from the provider or vendor (e.g., a retail store) that includes the following:

- the date the expense was incurred
- the name and address of the service/product provider
- the specific OTC item purchased (*i.e.*, the product name, quantity and/or size, if applicable)
- the name and Social Security Number of the member who received the services/product
- the amount of the charges

In the absence of a detailed receipt, please provide corroborating documentation, such as a copy of the product packaging with identifying information that matches a line item on the available receipt (e.g., the UPC code number).

Date of Service (MM/DD/YYYY)	Name & Address of Service/Product Provider	Describe Expense	Member Name	Member SSN	Net Amount
					\$
					\$
					\$
					\$
					\$
					\$
					\$

**CLAIM TOTAL** \$

### Please Read Carefully

The undersigned Plan Participant (Subscriber) certifies that all expenses claimed herein were incurred during a period of active coverage. The undersigned understands that he or she is fully responsible for the sufficiency, accuracy and veracity of all information contained herein, and that if an expense claimed herein is not an eligible expense under the plan, the undersigned may be liable for the payment of all related taxes (including federal, state or city income tax) on amounts paid by the plan which relate to said expense.

I certify that all items claimed herein comply with the Flexible Spending Account program, and said items have not and will not be covered by any other plan or program of any employer, or other party, and will not be reimbursed through a rebate program.

**Signature:** \_\_\_\_\_

*Signature of Employee*

\_\_\_\_\_  
*Date Signed*

**Print and submit this form to:**

**Health Plans, Inc.**  
Attn: Flexible Spending Dept.  
PO Box 5199  
Westborough, MA 01581

**or fax to: 508-329-4815**

**Please retain a copy of this form and all related documentation for your records.**

Questions? Please call **877-734-7004**, or submit your question online at **HealthPlansInc.com**; just click on **Contact**.